



June 18, 2003

Dear Valued Customer:

Today marks a significant milestone for our Company. We are excited to announce that we have changed our name to Allstream Inc. from AT&T Canada, signalling our new status as a fully independent leading communication solutions provider.

Allstream is about complete solutions. The name, Allstream, embodies how we deliver leading communication solutions by demonstrating collaboration, responsiveness and flexibility with all stakeholders. The value of what Allstream delivers is beyond just data and voice -- it supports the value of what our customers create for their business.

The ellipse symbol represents the collaboration and continuous connection between Allstream and our customers and the way we work with them -- forward focused and nimble. The overall treatment of the logo has two elements: the movement of the lettering conveys a sense of agility and momentum. The complementary colours in the ellipse represent synergy and collaboration. The warm grey colour of our logo conveys both stability and approachability, while the orange and blue colours reflect our vibrancy, energy and customer friendliness.

As we begin this latest chapter in our evolution, we want you to know how much we value and appreciate your business and continued support. While our name has changed, our service commitment and ability to offer innovative and seamless enterprise solutions has not. The products and services we offer you have not changed, nor have your existing contacts within our organization.

We remain 100 per cent committed to delivering high quality, reliable service that our customers can depend on. As Allstream, we look forward to collaborating with you to create customized solutions to help you achieve competitive advantages for your business utilizing our world-class portfolio of Connectivity, Infrastructure Management and IT Services. As well, MONTAGE.DMC eBusiness Services, a division of AT&T Canada, is adopting the new brand name and will be known as Allstream IT Services.

We are confident and optimistic about our future. Allstream is a newly branded, energized and financially strong company that has demonstrated business momentum and success. We will continue working with AT&T Corp., one of our most important customers and suppliers, and we also have the flexibility to expand our reach by partnering with new international suppliers. We remain focused on servicing Canadian-based multinational companies with global networking requirements. We recently established a sales team working in the U.S. to support this strategy.

Over the next several weeks, you will begin to see our new name and logo on all correspondence, including invoices from Allstream. We also have a new website, www.allstream.com, and have changed our corporate email addresses to reflect our new brand (for a period of time emails sent to previous addresses will be automatically re-directed).

We firmly believe that Allstream has a very bright future as an independent communication solutions provider and look forward to sharing that future with you. As Allstream, we have an established business with many competitive advantages:

- Agile and responsive to meet customers' unique needs
- World-class portfolio of products, services and network capabilities
- Sizeable blue chip customer base
- Deep knowledge of the Canadian marketplace
- Highly motivated and experienced employees
- Dedicated management team
- Financially strong with positive cash flow and proven business momentum.

Shortly, you will receive more detailed information about our new brand and the benefits Allstream can bring to your business. If you have any questions in the meantime, please feel free to contact your Allstream representative or visit our website at www.allstream.com.

Again, thank you for your continued support and confidence.

Sincerely,

John McLennan
Vice Chairman and CEO

John MacDonald
President and COO