

## Our Expertise

### enterprise resource planning (ERP)

#### Balancing external initiatives with internal functions

Driving synergy. It is what you must do to achieve business success. Your business operates on two levels – the external and the internal. You need to focus on achieving efficiency in your interactions with customers and suppliers. But the seamless connection of your internal functions fuels that goal. Enhanced business performance results from the delicate balance between external initiatives and internal functions.

*“With focused ERP expertise, [we] design and implement the solutions needed to improve your overall business performance.”*

#### The Reliability Your Business Demands

#### Delivering value through the integration of back office functions

Allstream's Enterprise Resource Planning (ERP) solutions focus on the connection between business technology infrastructure and business process. Our solutions support back office operations including HR, Finance, Inventory, Procurement, Project Management and Project Accounting, Knowledge Management, Sales Force Automation and Order Management. With focused ERP expertise, Allstream designs and implements the solutions needed to improve your overall business performance. By integrating the back office functions of your enterprise, you are better able to deliver value to employees, customers, suppliers and other key stakeholders.

As an elite Oracle Certified Advantage Partner, one of the first Oracle Service Providers (OSP) in Canada and the first Oracle Outsourcing Implementation Partner in Canada, Allstream remains at the cutting edge of the industry, delivering solutions that address the changing landscape of eBusiness.



#### Maximizing Value for Your Business

#### Allstream's ERP solutions include:

- Business Process Definition and Reengineering
- Product Customization
- Legacy System Integration & Data Conversion
- Post Implementation Support
- Customer Relationship Management
- Supply Chain Management
- Project Management
- Finance
- Order Management
- Change Management
- Customized Training



## Our Expertise

### Maximizing Value for Your Business

Allstream's ERP practice is uniquely positioned to help you achieve your business goals.

#### Some of our key achievements include:

- Elite designation as Oracle Certified Advantage Partner
- One of the largest solutions delivery teams in Canada primarily focused on Oracle and SAP applications with more than 115 professional consultants
- One of the first in Canada to successfully implement the full Financials 11i eBusiness Suite (in-house and externally)
- One of the first companies in Canada to reach the elite designation of Oracle Service Provider
- The first Oracle Outsourcing Implementation Partner in Canada
- A prestigious services partner of the SAP® Partner Value Net

#### Benefits for your business:

- Facilitate growth and operational efficiency through the synergy between business technology infrastructure and business process
- Deliver value across the enterprise to employees, customers, suppliers and other key stakeholders
- Remain on the cutting edge of business as a result of Allstream's unique position in the ERP market
- Improve business performance
- Strengthen competitive advantage
- Maximize the value of your technology investment while reducing risk
- Benefit from Allstream's ability to provide the complete solution package to maximize your ERP investment

For more information,  
contact your Allstream  
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