

As business becomes increasingly global, people are interacting in new and dynamic ways. Today, customers expect faster responses, employees want to balance life and work and organizations are looking for strategies to reduce their environmental footprint. These trends, combined with rising real estate prices and more pervasive technology, are prompting organizations to explore the parameters of non-traditional working spaces. In many sectors, the days of “punching the clock” are long gone, replaced by a move towards mobile employees who are empowered to work anytime anywhere - from home, while travelling or at client sites. To make this vision a reality, however, organizations need innovative solutions that enable their mobile workforce, enhance employee responsiveness and drive worker satisfaction.

Allstream's Teleworking and Mobility solutions address these needs by securely extending your converged voice and data network to virtually any location. With this solution, your staff can be reached at the same number, no matter where they're located. With remote access to your corporate data network and the ability to use all the features of your office telephony, your remote workers enjoy the same end-user experience as your “wired” employees - supporting seamless real-time collaboration.

## Business Challenge

As work teams become more geographically dispersed, it is increasingly challenging to communicate effectively with co-workers and customers. For businesses, these challenges often lead to inefficiency, as people struggle to do their jobs without access to necessary corporate resources. An inability to reach mobile workers and key decision makers in real time also slows down decision making,

and can lead to project delays and customer dissatisfaction. Most significantly, communication mishaps can actually stop projects in their tracks, resulting in missed deadlines, skipped delivery dates, financial penalties and lost opportunities.

With Allstream's Teleworking and Mobility solutions, however, you can leverage the power of remote communications while avoiding the pitfalls. That's because Allstream relies on strong partnerships and in-depth industry experience to provide your employees with ubiquitous access to your corporate voice, data and collaboration resources.

## Business Benefits

With Teleworking and Mobility solutions from Allstream, your organization can:

- Increase employee productivity by enabling mobility, accelerated decision making and improved workplace flexibility
- Reduce costs associated with remote access, long distance calls, travel and real estate
- Save on wireless expenses by enabling employees to automatically switch their cell phone conversations to their landlines
- Provide a consistent customer experience and reduce response times by enabling anytime, anywhere access to your corporate resources
- Strengthen your disaster recovery with the ability to continue carrying on business from remote locations in the event of an unforeseen business disruption
- Establish “virtual” contact centres, reducing operational, real estate and management costs while decreasing employee turnover rates



## Why Allstream?

With decades of experience helping businesses implement telephony solutions, set up remote offices and build virtual contact centres, Allstream can recommend a Teleworking and Mobility solution tailored to your needs. With knowledge bolstered by our own experience of introducing teleworking across our enterprise, Allstream can help you seamlessly transition to new ways of doing business - both from a technological and cultural standpoint.

In addition to working with you to develop a strategy and plan your rollout, Allstream's national presence enables us to deliver best-in-class solutions no matter where you're located. Similarly, our vendor-agnostic approach ensures you get access to products that empower your mobile workforce and drive increased employee satisfaction.

## To learn more about Allstream:

- Contact your Sales Representative
- Call us at 1 888 811-6301
- Visit us at [www.allstream.com](http://www.allstream.com)

