

The Allstream Unified Communications portfolio allows businesses to enjoy the benefits of a converged IP environment by enabling voice, collaboration and mobility applications to run over a secure data network. Allstream offers four Unified Communications solutions to choose from:

- **IP Telephony** – improves your communications across the enterprise and between offices by converging voice and data networks while giving you the ability to integrate all your voice mail, email, fax and other messaging types into a single messaging platform
- **Mobility** – allows your mobile employees and teleworkers to be reached anytime, anywhere at the same number and work remotely without sacrificing their accessibility
- **Collaboration** – introduces advanced tools including PC-based audio- and videoconferencing, file and application sharing and presence capabilities that integrate with Microsoft Office and other business applications. As a result, your organization gains the ability to hold virtual meetings, share files and applications, simultaneously browse the web and instantly reach your colleagues
- **Contact Centre** – turns your call centre into a high-performance multimedia contact centre. By introducing advanced collaboration applications and improved real-time call and agent management, you can boost operational efficiency, reduce costs and improve the overall customer experience

Allstream uses a three-part methodology to deliver a secure, integrated Unified Communications solution:

- **Allstream's Unified Communications strategy module** links your company's business strategy and existing environment with the optimal solution

- **Allstream's Unified Communications migration module** provides a phased approach for implementing and integrating the Unified Communications solutions, allowing flexibility in how quickly you want to move to IP
- **Allstream's Unified Communications maintenance and support module** offers end user training and support for IP Telephony and other solutions on an ongoing basis

Business Challenge

Businesses are looking for new and innovative ways to control costs, improve productivity levels and drive growth. No company can succeed in today's competitive landscape without effective business communication tools. Market-leading companies use their communication infrastructure to implement advanced telephony, mobility and collaboration applications – which allows them to leverage the data networks they have in place and deliver on their business goals.

Business Benefits

Allstream's Unified Communications solutions allow companies to:

- Reduce communication, infrastructure management and operational costs
- Make moves, adds and changes more easily
- Increase the ROI of their IP network
- Improve employee productivity and collaboration and create a flexible working environment for teleworkers and mobile employees
- Improve overall responsiveness and accelerate the decision making process
- Communicate transparently between dispersed offices

This drives improved business processes, better customer service and increased revenue.



Why Allstream?

Allstream's Unified Communications professionals start by actively listening to your business needs. By combining our expertise and the strengths of all major Unified Communications vendors, including Mitel, Cisco, Nortel, and Microsoft, we deliver a solution best suited for your business strategy and technology environment. Allstream's phased approach to Unified Communications migration optimizes spending and ensures risk-free investment.

Our Network readiness and Security environment assessments ensure successful implementation and operation of your IP Telephony, Mobility, Collaboration and Contact Centre solutions. You can rely on Allstream's coast-to-coast production proven project management, delivery, support and maintenance capabilities. Allstream's national MPLS network completes the end-to-end converged solution, resulting in greater reliability, optimized security and guaranteed quality of service.

To learn more about Allstream:

- Contact your Sales Representative
- Call us at 1 888 811-6301
- Visit us at www.allstream.com

